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Technical Analyst



About Aspen Insurance Holdings

Aspen Insurance Holdings provides reinsurance and insurance coverage to clients in various domestic and global markets through wholly-owned subsidiaries and offices in Bermuda, France, Ireland, the United States, the United Kingdom, and Switzerland.

For the year ended December 31, 2007, Aspen reported gross written premiums of \$1.8 billion, net income of \$489.0 million and total assets of \$7.2 billion. For more information about Aspen, please visit www.aspen.bm.

Aspen wanted SecurEnvoy SecurAccess to provide an additional level of security to its new Citrix network which relies on username and password for active directory authentication. Previously, it had been using RSA tokens for all employees wishing to access the network remotely, however, employees were constantly losing the tokens and it had become difficult for the IT department to justify the cost of ongoing replacements and associated maintenance.

Tim Coghlan, technical analyst for Aspen has been really pleased with the roll-out: "What I love about SecurAccess is how easy it is to administer, our global service desk manages the password administration which can also be accessed by the technical teams in each country and as all employees have a mobile phone there is no need for any additional hardware."

Aspen currently uses SecurAccess on a daily basis and anticipates its use becoming increasingly widespread as remote working becomes ever more popular throughout the organisation.

"Using SMS messaging rather than smartcards or tokens offers significant cost benefits over traditional methods of two factor authentication as well as additional flexibility, efficiency and security," says Steve Watts, sales director for SecurEnvoy. "We have seen huge demand from customers as SecurEnvoy is the only company to offer a pre-loading function so users don't have to wait to receive their sms message if they are in an area with poor mobile reception when they need to log-on to the network."