

Case study

Devon County Council

“We selected SecurEnvoy SecurAccess, as it didn’t require physical tokens and therefore eliminated all token deployment costs. We felt that using mobile phones was an ideal cost effective solution which our users embraced. Using their phone as a virtual token authenticator was preferred by our staff as they already carried their mobile phone” *Tim Leishman reported, CSN Project Manager.*



Devon County Council had to protect service user confidentiality and considered information held about children to be the most sensitive and therefore required the utmost protection. Paramount was how they controlled and accessed information regarding children with special needs. This information was collated and updated by various practitioners who worked as mobile units; it was only when the practitioners returned to their relevant office that the information was entered onto the internal systems.

The original deployment used a two factor authentication from a leading token vendor, yet Devon County Council found the administration and overall ROI was far too high and subsequently searched for other viable yet secure solutions. Users reported that tokens were failing, being misplaced or left at other offices, which placed a burden on their IT support team to configure temporary access and distribute replacement tokens. SecurEnvoy SecurAccess was selected as it leveraged existing mobile phone infrastructure without the need for additional hardware or physical tokens

Devon County Council users were part of the selection and testing process for the replacement two factor solution. A number of users were picked to evaluate the usability of SecurEnvoy SecurAccess against their existing token system. All of the users tested, favoured the SMS mobile phone approach from SecurEnvoy. They especially liked the fact that the new SMS passcode overwrote the existing one. The IT support team found the direct integration into their Microsoft Active Directory, allowed them a single point of management without having to duplicate user information

Utilising technology from SecurEnvoy allowed Devon County Council to surpass all their requirements and reduce their ongoing cost which allowed a faster expansion within budgetary constraints.

About Devon County Council Children with Special Needs

Devon County Council is over 110 years old and in so many ways, its history reflects the changing way of life over that time for the people of Devon.

Devon County Council is the largest local authority in the South West of England. With a budget annually of £669 million and a growing population of 715,000.

There also 368 Schools, 600 children looked after in special care and in Devon 1,000 children are registered and managed in the “Children with special needs” programme.

www.devoncchildrenstrust.org.uk



SecurAccess:

Authentication for the modern business

SecurAccess from SecurEnvoy turns any mobile phone that can receive SMS into a ready made authentication device. This pioneering zero-footprint solution cuts costs by using hardware that is already in circulation.

Unlike traditional tokens that take months to deploy and replace, SecurAccess can roll out more than 15,000 new remote staff per hour without the pain, cost or environmental impact created by legacy hardware distribution.

The solution fully integrates into Microsoft Active Directory, Novell eDirectory, Sun Directory Server and OpenLDAP. Integration is simple as it requires no additional databases or hardware – not to mention their associated cost.

SecurAccess also integrates with all leading remote access servers and web services including Microsoft OWA, Citrix, Juniper and Cisco.

There's also no need for extra software, eliminating costly and time-consuming testing and training schemes. SecurEnvoy has been designed to respond to the constant changes in mobile technology to ensure a competitive ROI.

Worried about network coverage or SMS delivery delays?
SecurAccess is fundamentally designed to let you:

- Pre-load one-time passcodes
- Reuse session passcodes that change daily or after multiple days
- Request temporary passcodes through self-help website
- Obtain passcodes via email if necessary

SecurAccess is changing the game for business security. No tokens, no fuss...
Just rock solid, two-factor security on the move.

For more information about SecurAccess or SecurEnvoy's other products, visit www.SecurEnvoy.com.



About SecurEnvoy

SecurEnvoy are the inventors of tokenless authentication and provide two-factor authentication via mobilephones. Passcodes are sent to the user's mobile phone in order to access corporate internal networks, cloud based services or private emails.

SecurEnvoy's products - SecurAccess, SecurPassword, SecurICE and SecurMail - are adopted worldwide.

Customers benefit from reduced support time, no database management as existing LDAP servers are used and zero footprint as no token deployment is required, so ROI for organisations is relatively high.

SecurEnvoy distributes through the channel, providing customers the value added benefits of working with

local partners. It has built up a technical and sales

infrastructure that supports most languages and

cultures around the world. Partners include: Juniper, Citrix, Fortinet, Sonic Aventail, Cisco, Checkpoint, Celestix, Microsoft and F5. SecurEnvoy's customers include T-Mobile, Symantec, John Lewis, NHS and Save The Children.

Founded by Andrew Kemshall and Stephen Watts in 2003, SecurEnvoy is based in Theale, Berkshire.

For more information about SecurEnvoy and its products, visit www.securenvoy.com.



SecurEnvoy Ltd

1210 Parkview

Arlington Business Park

Theale

Reading, RG7 4TY

T: +44 (0) 845 2600010

E: info@securenvoy.com

W: www.securenvoy.com