

Case study

**Symantec**

**SecurEnvoy**   
*The future of authentication*

---

# Internet security company replaces hardware tokens with tokenless two factor authentication



London, 23 June 2008 – Symantec, the global leader in infrastructure software, has selected SecurEnvoy's tokenless two-factor authentication solution, SecurAccess, to enable secure remote working for its pre-sales team. SecurAccess will replace the authentication tokens the organisation had previously used to provide secure remote access to its EMEA Briefing Centre demonstration environment.

Instead of purchasing, and inevitably replacing, tokens, SecurEnvoy's tokenless two factor authentication means that a one time passcode is sent to a remote worker's individual mobile phone. When employees need to log into the demonstration environment, they simply enter their standard user name and Microsoft password, plus the passcode from their mobile phone. Once the passcode has been used, a new one is sent and overwrites the previous passcode. The user therefore only ever has one passcode on their phone and there is no issue with receiving a sms message in areas with poor mobile reception as the passcode is ready and waiting the next time the user needs to log onto the system.

"The main reason we adopted SecurAccess was as a fail-safe measure. If our pre-sales team forgot their tokens when going out to demonstrate our products to clients remotely, they were unable to access our demonstration environment." said Adam Burt, senior technical consultant for pre-sales at Symantec. "This proved an administrative nightmare because they had no other means of logging on to our environment. We were looking for a solution that not only solved this problem and was cost-effective, but also allowed for easy adoption for our pre-sales team."

"Not only does SecurAccess facilitate secure access onto the corporate network, it can also play a key role in preventing social engineering and key logging attacks," says Steve Watts, sales director for SecurEnvoy. "A large number of organisations are now recognising the benefits tokenless two-factor authentication can deliver over traditional token solutions in terms of flexibility, security and efficiency as well as the considerable cost savings."



## About Symantec

Symantec is a global leader in infrastructure software, enabling businesses and consumers to have confidence in a connected world. The company helps customers protect their infrastructure, information and interactions by delivering software and services that address risks to security, availability, compliance and performance. Headquartered in Cupertino, Calif., Symantec has operations in more than 40 countries. More information is available at [www.symantec.com](http://www.symantec.com)

## SecurAccess:

### Authentication for the modern business

SecurAccess from SecurEnvoy turns any mobile phone that can receive SMS into a ready made authentication device. This pioneering zero-footprint solution cuts costs by using hardware that is already in circulation.

Unlike traditional tokens that take months to deploy and replace, SecurAccess can roll out more than 15,000 new remote staff per hour without the pain, cost or environmental impact created by legacy hardware distribution.

The solution fully integrates into Microsoft Active Directory, Novell eDirectory, Sun Directory Server and OpenLDAP. Integration is simple as it requires no additional databases or hardware – not to mention their associated cost.

SecurAccess also integrates with all leading remote access servers and web services including Microsoft OWA, Citrix, Juniper and Cisco.

There's also no need for extra software, eliminating costly and time-consuming testing and training schemes. SecurEnvoy has been designed to respond to the constant changes in mobile technology to ensure a competitive ROI.

Worried about network coverage or SMS delivery delays?  
SecurAccess is fundamentally designed to let you:

- Pre-load one-time passcodes
- Reuse session passcodes that change daily or after multiple days
- Request temporary passcodes through self-help website
- Obtain passcodes via email if necessary

SecurAccess is changing the game for business security. No tokens, no fuss...  
Just rock solid, two-factor security on the move.

**For more information about SecurAccess or SecurEnvoy's other products, visit [www.SecurEnvoy.com](http://www.SecurEnvoy.com).**



## About SecurEnvoy

SecurEnvoy are the inventors of tokenless authentication and provide two-factor authentication via mobilephones. Passcodes are sent to the user's mobile phone in order to access corporate internal networks, cloud based services or private emails.

SecurEnvoy's products - SecurAccess, SecurPassword, SecurICE and SecurMail - are adopted worldwide.

Customers benefit from reduced support time, no database management as existing LDAP servers are used and zero footprint as no token deployment is required, so ROI for organisations is relatively high.

SecurEnvoy distributes through the channel, providing customers the value added benefits of working with

local partners. It has built up a technical and sales

infrastructure that supports most languages and

cultures around the world. Partners include: Juniper, Citrix, Fortinet, Sonic Aventail, Cisco, Checkpoint, Celestix, Microsoft and F5. SecurEnvoy's customers include T-Mobile, Symantec, John Lewis, NHS and Save The Children.

Founded by Andrew Kemshall and Stephen Watts in 2003, SecurEnvoy is based in Theale, Berkshire.

**For more information about SecurEnvoy and its products, visit [www.securenvoy.com](http://www.securenvoy.com).**



SecurEnvoy Ltd

1210 Parkview

Arlington Business Park

Theale

Reading, RG7 4TY

T: +44 (0) 845 2600010

E: [info@securenvoy.com](mailto:info@securenvoy.com)

W: [www.securenvoy.com](http://www.securenvoy.com)