

Case study

**Hewden**

**Tom Mann Hewden's Infrastructure Manager says: "SecurAccess provides a brilliantly simple solution to a perennial IT problem. Hardware tokens are expensive, not user friendly and all too easy to lose and break. Mobile phones provide a much more robust solution and are very straightforward to use. Our remote workers don't have to remember extra passwords or codes and so there has been a very high level of user acceptance."**

**HEWDEN**

## Hewden Hires SecurEnvoy to Secure Remote Access

Hewden, the UK's number one equipment rental provider, has chosen SecurAccess from SecurEnvoy to protect its corporate systems when its team of rental professionals need to access applications and data remotely.

Hewden, which is part of the international Finning Group, operates the largest and most comprehensive holding of equipment for hire in the UK and has 360 service delivery centres throughout the UK.

SecurAccess is a cost-effective, two-factor authentication solution that uses mobile phones as a virtual token. It removes hardware and deployment management problems, and prevents social engineering and key logging attacks.

Hewden had originally considered the use of hardware tokens to add a second authentication factor to its remote workforce, but opted for virtual tokens as the most appropriate and effective solution.

Instead of using, and inevitably replacing, tokens, the virtual option means that a one time passcode is sent to a remote worker's individual mobile phone. When they wish to log in to the corporate system, they simply enter their standard user name and Microsoft password, plus the passcode from their mobile phone. Once the passcode has been used, a new one is sent and the previous passcode is overwritten. The user will therefore only ever see one passcode on their phone.

Using SecurAccess has saved Hewden between 50 and 60 per cent of the cost of using hardware tokens. Not only is the user licence more cost effective than purchasing and replacing tokens, but deployment costs are lower too. The company does not need to post out tokens or send its employees on a training course. In fact, the handover to Hewden's own IT support team took only four hours in total. And because the SecurAccess solution is so straightforward, Hewden's employees do not have to spend valuable time on the phone to support staff.

## About Hewden

Hewden delivers total rental solutions to the customer who builds, maintains and repairs the infrastructure and is the UK's largest equipment rental company. Part of Finning International Inc, Hewden provides equipment rental and contract management services to businesses in virtually every sector of UK industry.

With over 360 service delivery centres throughout the UK, Hewden is uniquely positioned to provide rapid deployment of equipment and personnel to meet customers' most demanding contract requirements. Hewden operates the largest and most comprehensive holding of equipment for hire in the UK and leads the industry in its record of investment in the latest and most practical technology available.

A dedicated team of over 3,600 equipment rental service professionals complements Hewden's impressive asset base. Its expertise and vast experience enables the company to provide clients with innovative, practical and cost-effective solutions to their equipment rental requirements. Backed by functional specialists in areas such as Safety, Health & Environment, Accountancy and IT, Hewden's total capability is unrivalled in the UK.



## SecurAccess:

### Authentication for the modern business

SecurAccess from SecurEnvoy turns any mobile phone that can receive SMS into a ready made authentication device. This pioneering zero-footprint solution cuts costs by using hardware that is already in circulation.

Unlike traditional tokens that take months to deploy and replace, SecurAccess can roll out more than 15,000 new remote staff per hour without the pain, cost or environmental impact created by legacy hardware distribution.

The solution fully integrates into Microsoft Active Directory, Novell eDirectory, Sun Directory Server and OpenLDAP. Integration is simple as it requires no additional databases or hardware – not to mention their associated cost.

SecurAccess also integrates with all leading remote access servers and web services including Microsoft OWA, Citrix, Juniper and Cisco.

There's also no need for extra software, eliminating costly and time-consuming testing and training schemes. SecurEnvoy has been designed to respond to the constant changes in mobile technology to ensure a competitive ROI.

Worried about network coverage or SMS delivery delays?  
SecurAccess is fundamentally designed to let you:

- Pre-load one-time passcodes
- Reuse session passcodes that change daily or after multiple days
- Request temporary passcodes through self-help website
- Obtain passcodes via email if necessary

SecurAccess is changing the game for business security. No tokens, no fuss...  
Just rock solid, two-factor security on the move.

**For more information about SecurAccess or SecurEnvoy's other products, visit [www.SecurEnvoy.com](http://www.SecurEnvoy.com).**



## About SecurEnvoy

SecurEnvoy are the inventors of tokenless authentication and provide two-factor authentication via mobilephones. Passcodes are sent to the user's mobile phone in order to access corporate internal networks, cloud based services or private emails.

SecurEnvoy's products - SecurAccess, SecurPassword, SecurICE and SecurMail - are adopted worldwide.

Customers benefit from reduced support time, no database management as existing LDAP servers are used and zero footprint as no token deployment is required, so ROI for organisations is relatively high.

SecurEnvoy distributes through the channel, providing customers the value added benefits of working with

local partners. It has built up a technical and sales

infrastructure that supports most languages and

cultures around the world. Partners include: Juniper, Citrix, Fortinet, Sonic Aventail, Cisco, Checkpoint, Celestix, Microsoft and F5. SecurEnvoy's customers include T-Mobile, Symantec, John Lewis, NHS and Save The Children.

Founded by Andrew Kemshall and Stephen Watts in 2003, SecurEnvoy is based in Theale, Berkshire.

**For more information about SecurEnvoy and its products, visit [www.securenvoy.com](http://www.securenvoy.com).**



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